

California Student Aid Commission

CSAC Program Updates

Presented By:
California Student Aid
Commission





Today's Agenda

- Program Updates
 - Awards
 - Year-End Process
 - Cal Grants
 - Dream Act
 - Middle Class Scholarship
 - Outreach & Training
 - Specialized Programs
 - Customer Relations
- 2017-2018
 - New FAFSA Prior, Prior Year
- GDSM
- Questions



Program Updates

Making education beyond high school financially accessible to all Californians.



2015-2016 Offered Awards

Applications

- 2,612,883 ISIR
- 39,866 Dream Act

Offered Awards (New & Renewals)

- 342,742 HS Entitlement (E1)
- 41,516 Transfer Entitlement (E2)
- 25,750 Competitive (C1)
- 36,476 Cal Grant C
- 49,532 Middle Class Scholarship

Year-End Reconciliation

- **November 19, 2015 deadline:** All 2014-15 roster transactions must be completed in WebGrants
- Refer to the *Monthly Payment Activity Report* for your school's latest balance
- Invoices will be mailed to schools that have a 2014-15 Cal Grant or MCS balance





Cal Grants

- **Cal Grant A**

- UC Award amount:
\$12,240

- **Cal Grant B**

- Access Award:
\$1,656
- CCC Augmentation

- **Cal Grant C**

- Priority criteria
updated

- **GPA Submission**

- Ting Bill (AB 2160) mandates all seniors' GPAs must be submitted electronically
- Opt-out option must be given to students/parents no later than October 15th each year



Competitive Cal Grant

- 2015/16 Budget Act
 - Increase of 3,250 awards
 - Total of 25,750 annual awards
- Eligibility Changes
 - 2016/17 income and asset ceiling adjusted annually CPI
 - Lifetime cap on award based Education Level
 - Improvements in utilization and paid rates
 - Paid rate for 2014-15 is 96.2%





Competitive Cal Grant

- Scoring Matrix: Plans to implement changes to better target the most disadvantaged applicants for 2016-17 academic year
 - Increase focus on financial disadvantage elements
 - Supplement consideration of income with EFC
 - Reduce points on the GPA
 - Reserve household status points for independent single parents only
 - Simplify scoring for parent education



Scoring Matrix Comparison

POINT CATEGORY	2015-16	2016-17
FAMILY FINANCES		
FAMILY INCOME & HOUSEHOLD SIZE	380	250
EXPECTED FAMILY CONTRIBUTION (EFC)		250
GRADE POINT AVERAGE (GPA)	350	100
HOUSEHOLD STATUS		
STUDENT OR PARENT (SAME AS CURRENT)	90	
SINGLE PARENT APPLICANTS ONLY		80
SINGLE-PARENT FAMILY OR OTHER STATUS		
STUDENT EDUCATION / ACCESS EQUALIZER	90	80
PARENT EDUCATION LEVEL		
FATHER <u>AND</u> MOTHER	90	
FATHER <u>OR</u> MOTHER		80
DISADVANTAGED / SOCIOECONOMIC INDICATORS		80
FAMILY / ENVIRONMENT INDICATORS		80
TOTAL SCORE	1000	1000

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California Dream Act

- New processes:
 - Monthly electronic data exchange with the U.S. Selective Service to register eligible male students
- New enhancements:
 - Adjusted landing page layout
 - Improved resources page
 - Clarified determination logic questions
 - Revised help text in application



California Dream Act

- Challenge
 - Paid Rate for 2014-15 is 66%
 - 2,684 potential student award withdrawals
- Actions Taken
 - On-going student communications
 - Analysis breakdown by reason code
 - Survey sent to 1,400 students



Middle Class Scholarship

- 2015/16 Maximum Award Amounts
 - \$2,448 at UC
 - \$1,092 at CSU
- Eligibility Changes
 - 2016/17 Income and asset ceiling adjusted annually CPI
 - Lifetime cap on award based Education Level





Institutional Support Outreach & Training

- Delivered 21 Annual High School Counselor Workshops held across the state
- Hosted 14 live, scheduled webinars for institutions
- Participated in outreach to middle school, high school, and college students



Webinars

The screenshot shows the California Student Aid Commission website. At the top, there is a navigation bar with links: Web Grants | Cal Grants | Cash for College | Cal Dream Act | FAFSA. Below this is a search bar and a language selector (This Site / California). The main navigation menu includes: HOME, STUDENTS & PARENTS, HIGH SCHOOLS, COLLEGES, OUTREACH & PROGRAMS, REPORTS & PUBLICATIONS, NEWS ROOM, and ABOUT CSAC. The main content area is divided into four columns of links. Red arrows point to the 'COLLEGES' link in the main navigation, the 'Financial Aid Programs' link in the first column, the 'Training' link in the second column, and the 'Cal Grant Channel' section in the bottom left. The 'Cal Grant Channel' section features a video titled 'What's the difference between a Loan & ...' and a link to '2015-16 Eligible and Ineligible Cal Grant Schools'. The 'Important News' section includes a headline about Heald College and a link to 'California Colleges.EDU'. The bottom right corner features a 'SCAM ALERT' banner, a 'CALGRANT' logo, and a 'FUNDYOUR FUTURE' banner.

Financial Aid Programs
Information on programs available

Cal Grant - How to Apply
Application process and forms

Counselor Workshop
Presentation Information

Training
Webinars and power point

GPA Submission
Online training

Fund Your Future Outreach Publications
Multilingual publications to download or order

Cash for College Workshops
Help to apply for financial aid

WebGrants
High school online access

GPA Calculator
Calculation Instructions

GPA Verify
GPA Requirements

GPA Q&A
Frequently asked questions

GPA Award Summary
Statistical Information

IT Technical Documents
Technical and IT related documents

District Access - WebGrants
District System Administrators Access Request Form

Cal Grant Channel

What's the difference between a Loan & ...

Important News

Heald College
College Cost Concern

Student Aid Commission Issues Statement on the Department of Education's Actions Against Heald College

SACRAMENTO — Executive Director Diana Fuentes-Michel issued a statement on the U.S. Department of Education's actions against Heald College. Heald College's Institutional Participation Agreement (IPA) with the California Student Aid Commission is now terminated. Heald Colleges are no longer eligible...Click here for official statement

California Colleges.EDU
The Official Source for College & Career Planning in California

California Colleges.EDU is the one-stop website for information about higher education in California for students, counselors, and parents. It has been developed in collaboration with the California State University (CSU), University of California (UC), California Community Colleges (CCC), Association of Independent California Colleges and Universities (AICCU), and the California Department of Education. More...https://secure.californiacolleges.edu/home/about_us.aspx

SCAM ALERT



Transfer Entitlement Program
CALGRANT
Making college financially accessible

FUNDYOUR FUTURE
EXPLORE

2015-16 Eligible and Ineligible Cal Grant Schools



On Demand Modules



California
Student Aid Commission

Web Grants | Cal Grants | Cash for College | Cal Dream Act | FAFSA


Search

☒ This Site ☐ California


HOME | STUDENTS & PARENTS | HIGH SCHOOLS | COLLEGES | OUTREACH & PROGRAMS | REPORTS & PUBLICATIONS | NEWS ROOM | ABOUT CSAC

Mini-Trainings


The Commission provides on-demand training for high school and financial aid administrators. Each mini-training below is approximately five minutes in length and targets a specific subject. To watch a mini-training, simply select a link below.


 **New to Financial Aid**

Front Desk 101- **Coming Soon! Please check back.**

 **Middle Class Scholarship**


[Middle Class Scholarship](#)
[MCS: Awards](#)
[MCS: File Types](#)
[MCS: File Submission Process](#)
[MCS: Reports](#)



 **Cal Grant**

[Cal Grant Basics](#)
[Cal Grant Eligibility](#)
[Cal Grant A, B, C's](#)

[Cal Grant GPA Calculations](#)
[Individual SSN GPA Submission Process](#)
[SSN GPA Batch Upload](#)
[Individual Non SSN GPA Submission Process](#)
[Creating a NON SSN GPA Text File for Batch Upload](#)
[Uploading a NON SSN GPA Text File](#)
[NON SSN GPA Matching Process](#)
[NON SSN GPA Edit Process](#)
[High School GPA Reports](#)
[Cal Grant Payment Reporting](#)
[Cal Grant Payment Codes](#)
[Cal Grant Common Payment Scenarios](#)

 **WebGrants**

[Establishing and Accessing WebGrants](#)
[WebGrants Help Menu](#)
[WebGrants Tools](#)
[Student Information Screens in WebGrants](#)

[Customizing Your Roster](#)
[Grant Record Changes \(G-21\)](#)
[CA Dream Act Screens in WebGrants](#)
[WebGrants Reports \(Colleges\)](#)
[Cal Grant Reconciliation Reports](#)

[WebGrants for Students](#)
[California License Exam Reporting - **Coming Soon! Please check back.**](#)
[SB 70: Data Reporting](#)
[SB 70: Uploading Your Text File](#)



OPERATIONS MEMO

Update from the California Student Aid Commission

STATE OF
CALIFORNIA



GOM 2014-22

July 11, 2014

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler
Chief, Program Administration & S

SUBJECT: 2014-15 Cal Grant Award and
Dream Act Renewals Eligibility

This Operations Memo from the California Student Aid Commission provides an update on the award and renewal of the 2014-15 Cal Grant Award and Dream Act and provides guidance regarding eligibility to complete a Free Application for Federal Student Aid (FAFSA).

2014-15 Cal Grant Award and
Dream Act Renewals Eligibility

SPECIAL ALERT

Update from the California Student Aid Commission

STATE OF
CALIFORNIA



GSA 2014-19

June 30, 2014

TO: Financial Aid Administrators

FROM: Catalina G. Mistler
Chief, Program Administration & Services Division

SUBJECT: Annual Renewal of WebGrants Access Forms

This Special Alert from the California Student Aid Commission (Commission) reminds institutions of the annual requirement to submit:

- WebGrants Information Security and Confidentiality Agreement (Confidentiality Agreement) and
- WebGrants System Administrator's Access Request Form (Access Request Form) to continue access to WebGrants.

The deadline to submit WebGrants access forms is July 31, 2014.



Ops Memos and Special Alerts

California Student Aid Commission (SAPRD) [Portal Menu](#) [WebGrants](#) [Tools](#) [Help](#) [Sign Out](#)

WebGrants System [Enrollment](#) [GPA](#) [Student Info](#) [School Info](#) [Roster/Reconciliation](#) [Data Transfer](#) [Chafee Grant](#) [Byrd Scholarship](#) [NON-SSN GPA](#)

Help Center

General Information

- ✦ [Adjustment Reason Codes](#)
- ✦ [Accept/Reject Reason Codes](#)
- ✦ [Changing Your Password](#)
- ✦ [Help with your Account](#)

Publications

- ✦ [Operation Memos and Alerts](#)
- ✦ [Email Messages and Post Cards Sent to Students](#)
- ✦ [Production Schedule](#)

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List-Serv

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CSAC List-Serv Subscription Services

CSAC List Subscription Form for Professional Information

☒ Subscribe ☐ Unsubscribe

Your e-mail address (required)



☐ Check/Uncheck All Lists

☒ College Financial Aid Administrators (CAA) -
Professionals (Operations Memos, Alerts and
Policy Bulletins)

☒ WebGrants Updates - College
(Announcements, System Status Updates)

☐ High School Professionals (HSP) - (GPA
Verification Forms and Guidelines)

☐ WebGrants Updates - High School
(Announcements, System Status Updates)

☒ Information Technology Updates and
Technical System Information



Before submitting this form, please type the color of the second character:



Submit

Reset



Institutional Support Outreach & Training

Institutional Participation Agreement (IPA)

- Possibility of 2016-17 Interim IPA
- Seven (7) significant recommended amendments:
 - Enrollment files with units
 - Elimination of term advance
 - Utilize batch upload process for payments
 - Educational level verification
 - Financial literacy programs
 - Separately published policy for Cal Grant B Access/Cal Grant C Books & Supplies
 - Expand IPA to include all CSAC programs



Institutional Support Outreach & Training

Participation in Workgroups

- Competitive Awards
- Dream Act
- Chafee Enhancement Project
- Institutional Participation Agreement (IPA)
- Middle Class Scholarship (UC & CSU only)
- Prior-Prior-Year (PPY) - New
- Grant Delivery System Modernization (GDSM) – New
- Cal Grant C - New



Institutional Support Outreach & Training

Partnership with Institutions

For Institutional Support assistance:

- Call us at (888) 294-0153, or
- Email us at schoolsupport@csac.ca.gov
- Institutional Support staff are available to assist you

www.csac.ca.gov



Specialized & Outreach Programs Administered by CSAC

- **Federal Programs -**
 - Chafee
 - Child Development
 - John R. Justice



Specialized & Outreach Programs Administered by CSAC

- **State Programs -**
 - Assumption Program of Loans for Education (APLE)
 - Grad APLE
 - Credentialed Teachers APLE
 - State Nursing APLE
 - Law Enforcement Personnel Dependents



Specialized & Outreach Programs Administered by CSAC

- **Outreach Programs -**
 - Cash for College
 - California Student Opportunity and Access Program (CalSOAP)



Customer Relations

- Call Volume
 - **2014/15 = 75,000 Calls Answered**
- Email Volume
 - **2014/15 = 35,000**
- Student Paper Forms Keyed
 - **2014/15 = 100,000**
- Student Appeals Processed
 - **2014/15 = 2,500**



Customer Relations

Account Inquiries

Students or participants who need assistance may either:

- Call us at (888) 224-7268, or
- Email us at studentsupport.csac.gov, or
- Create a WebGrants for Students account on WebGrants for Students, located at webgrants4students.org.



Customer Relations



2015 Cal Grant Handbook

(csac.ca.gov)

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2017-18

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FAFSA Changes for 2017/2018

Starting 2017/18

- File FAFSA beginning October 1st, 2016
- FAFSA will use “prior-prior year data”
 - Tax year 2015 will be used for both 2016-17 **and** 2017-18 academic years

CSAC

- Preparing for changes to programs
- Created a workgroup involving different representatives

FAFSA Changes for 2017/2018

Key considerations:

- In an effort to comply with the new opening date for the 2017-18 application year, the Commission anticipates in setting an earlier reconciliation deadline for 2016-17.

California Student Aid Commission

**Grant Delivery
CASFAA
Survey Request
November 2, 2015**



Today's Message

- Grant Delivery System Modernization (GDSM) Project Status
 - CA STAR (PAL) Stage/Gate Process
 - Expected Planning & Procurement Timeline
- Stakeholder Outreach
 - GDSM Survey
 - GDSMProject@csac.ca.gov
- Next Steps



GDSM Project Planning/Procurement/Launch

Grant Delivery System Modernization (GDSM) Project Estimated Timeline/Status

FY 14/15		FY 15/16		FY 16/17		FY 17/18		FY 18/19		FY 19/20	FY 20/21	FY 21/22	FY 22/23	FY 23/24
7-12	1-6	7-12	1-6	7-12	1-6	7-12	1-6	7-12	1-6					
IT Project Approval Process														



Stakeholder Outreach

- Distribute survey for organizations, institutions, high schools and students to validate key capabilities
- Reach the GDSM Survey at:

csac.ca.gov

- Look for **GDSM Stakeholder Outreach Survey** under the “Important News” banner; center page

Next Steps

- Summarize Survey Results to validate key capabilities
- Draft System Requirements

Reach the GDSM Project at:
GDSMProject@csac.ca.gov

Questions?

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Thank You

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